

DataQs State Implementation Plan



Massachusetts

**For Compliance with Federal Motor Carrier Safety Administration (FMCSA) Revised
Motor Carrier Safety Assistance Program (MCSAP) Grant Requirements**

Date: September 2026

Purpose

In April 2026, FMCSA announced updated requirements for State participation in the DataQs system as a condition of receiving MCSAP grant funding. To comply with those requirements, each State must submit a DataQs State Implementation Plan. The following pages contain the key elements of the plan approved by FMCSA for Massachusetts.

DataQs State Implementation Plan

State: Massachusetts

MCSAP Lead Agency: Massachusetts State Police

Initial Review Process

Roles and Responsibilities

- Persons responsible for managing DataQs for the organization
 - **Responsible Party:**
First Lieutenant, Unit Commander for the Commercial Vehicle Enforcement Section
 - **Supervisor(s):**
Captain, Executive Officer for Troop S.
 - **Backups:**
Lieutenant, Executive Officer for the Commercial Vehicle Enforcement Section
 - **Interactions:**
The Captain that serves as the Executive Officer for Troop S, which oversees the Commercial Vehicle Enforcement Section (CVES). The Captain's involvement in the DataQs process is generally limited to supervisory oversight, administrative coordination, and escalation matters when necessary.

The Unit Commander and the Executive Officers on the Commercial Vehicle Enforcement Section coordinate with municipal police departments, the Massachusetts Registry of Motor Vehicles, court personnel, FMCSA personnel, and internal MSP records management and information technology units, as necessary, to verify, amend, review, or validate crash and inspection data associated with DataQs requests.
- Person(s) responsible for decision-making for the Initial Review process
 - **Responsible Party:**
First Lieutenant, Unit Commander for the Commercial Vehicle Enforcement Section
Lieutenant, Executive Officer for the Commercial Vehicle Enforcement Section

- **Supervisor(s):**
Captain, Executive Officer for Troop S
Captain, Operations Officer for Troop S
- **Backups:**
New Entrant Sergeant
- **Interactions:**
The Troop S Captains provide supervisory oversight for the Commercial Vehicle Enforcement Section and may become involved in administrative review, policy guidance, or escalation matters related to the DataQs process when necessary.

The First Lieutenant, Lieutenant, and Sergeant coordinate with municipal police departments, the Massachusetts Registry of Motor Vehicles, court personnel, FMCSA personnel, and internal MSP records management and information technology units, as necessary, to obtain documentation and verify information relevant to DataQs reviews and determinations.

- Person(s) consulted for additional information or evidence
 - **Responsible Party:**
Issuing Trooper
Issuing Trooper's Supervisor
Municipal Police Officer
Municipal Police Supervisor
Court Personnel
Massachusetts Registry of Motor Vehicles Personnel
FMCSA Division Personnel
MSP Records Personnel
MSP Information Technology Personnel
 - **Supervisor(s):**
Varies based upon the individual consulted and employing agency.
 - **Backups:**
Varies based upon the individual consulted and employing agency.
 - **Interactions:**
Individuals identified in this section may be consulted to obtain additional information or evidence necessary to complete the review of a Request for Data Review (RDR). Depending upon the nature of the request, reviewers may consult with issuing troopers, supervisors, municipal police officers, court personnel, Registry of Motor Vehicles personnel, FMCSA personnel, MSP Records personnel, or other records custodians.

Consultation may involve obtaining inspection reports, crash reports, citations, court dispositions, photographs, body-worn camera footage, in-car camera footage, supplemental reports, regulatory interpretations, or other documentation relevant to the review.

Individuals consulted under this section provide information or clarification only and are not responsible for rendering the final determination regarding the Request for Data Review.

Process Description

- Receipt of RDR
 - **Responsible Party:**
First Lieutenant, Unit Commander for the Commercial Vehicle Enforcement Section
 - **Process:**
All Requests for Data Review (RDRs) submitted through the FMCSA DataQs system are received electronically and reviewed by the Commercial Vehicle Enforcement Section (CVES).
Upon receipt, the request is reviewed to determine the type of RDR submitted, including but not limited to:
Inspection-related RDRs
Crash-related RDRs
Adjudicated citation submissions
Requests requiring additional supporting documentation
The request is assigned for review based upon the type of record involved and the information provided by the submitter. Requests that are incomplete or require additional supporting documentation may result in follow-up communication through the DataQs system requesting clarification or additional records from the submitter.
Requests involving records originating from outside agencies may require coordination with municipal police departments, court personnel, FMCSA personnel, or internal MSP units.
- Review of RDR
 - **Responsible Party:**
First Lieutenant, Unit Commander for the Commercial Vehicle Enforcement Section
Lieutenant, Executive Officer for the Commercial Vehicle Enforcement Section
Sergeant, New Entrants

- **Process:**

The assigned reviewer evaluates all available documentation associated with the RDR, including inspection reports, crash reports, citations, adjudication records, photographs, supplemental reports, and applicable state and federal regulations.

Inspection-related RDRs are reviewed to determine whether the inspection report was completed accurately and in accordance with applicable FMCSA and CVSA standards.

Crash-related RDRs are reviewed to determine whether the crash record was entered accurately and whether the crash meets FMCSA reportability standards.

Requests involving adjudicated citations are reviewed using court documentation or certified dispositions submitted through the DataQs system.

If additional information is required to complete the review, the reviewer may request supplemental documentation through the DataQs system or coordinate with the issuing officer, municipal agencies, court personnel, RMV personnel, or FMCSA representatives.
- Outcome of RDR
 - **Responsible Party:**

First Lieutenant, Unit Commander for the Commercial Vehicle Enforcement Section

Lieutenant, Executive Officer for the Commercial Vehicle Enforcement Section
 - **Process:**

Upon completion of the review, a determination is entered into the FMCSA DataQs system.

The reviewer documents the basis for the determination and identifies whether:

The request is accepted and the record will be corrected or amended;

The request is denied based upon the available documentation and applicable regulations; or

Additional information is required before a final determination can be made.

When corrections are warranted, appropriate updates are coordinated with the applicable records system or reporting agency.

Responses entered into DataQs will include sufficient documentation or explanation to support the determination.
- Closure of RDR

- **Responsible Party:**
First Lieutenant, Unit Commander for the Commercial Vehicle Enforcement Section
Lieutenant, Executive Officer for the Commercial Vehicle Enforcement Section
- **Process:**
Following completion of the review and entry of the determination into the DataQs system, the request is considered closed unless additional review or reconsideration is requested through the established DataQs process.
All records, supporting documentation, and communications associated with the request are maintained within the applicable electronic systems in accordance with MSP and FMCSA retention requirements.
Requests submitted for reconsideration or escalation are forwarded through the appropriate review level in accordance with FMCSA DataQs procedures.
- **Timeliness:**
CVES will make reasonable efforts to review and respond to all Requests for Data Review (RDRs) within FMCSA-established timelines.
Target review timelines are as follows:
Initial review of newly received RDRs within 7 calendar days of receipt;
Requests for additional information issued as soon as practical when deficiencies are identified;
Completion of standard reviews within 21 calendar days when sufficient documentation is available;
Reconsideration reviews completed within FMCSA-established timelines;
Final review actions completed within FMCSA-established timelines.
Requests requiring coordination with outside agencies, court systems, or supplemental documentation may require additional processing time

Expected Outcomes for RDR Closures:

Closed—No Data Correction Made

The request has been reviewed and closed with no correction to the data. This outcome occurs when the review determines that the inspection report, crash report, citation information, or associated record was entered accurately and is supported by the available documentation, applicable regulations, and FMCSA reporting standards.

Closed—Data Correction Made

The request has been reviewed and closed with a correction or amendment to the data. This outcome occurs when the review identifies inaccuracies, omissions, or errors in the inspection record, crash record, or associated data that require correction.

Closed—Citation Results Entered

The request has been reviewed and closed following the receipt and verification of adjudicated citation information. This outcome occurs when court documentation or certified dispositions are submitted that require the violation record to be updated to reflect the adjudication outcome.

Closed—Report Not Sent

The request has been reviewed and closed without the requested report being sent. This outcome may occur when the requested report is unavailable, cannot be located, is not releasable, or when the request does not contain sufficient information to identify the requested report.

Closed—Report Sent

The request has been reviewed and closed after the requested report was provided to the requestor. Reports may be uploaded through the DataQs system or transmitted through other approved methods, including electronic mail or postal mail, when appropriate.

Closed—No Requestor Response

The request has been closed due to the requestor's failure to provide additional information or documentation necessary to complete the review process within a reasonable period of time following a request for clarification or supplemental information.

Communication:

The Commercial Vehicle Enforcement Section (CVES) utilizes the FMCSA DataQs system as the primary method of communication with RDR submitters.

Communication with requestors may include:

Requests for additional information or supporting documentation;

Status updates regarding the review process;

Notifications regarding review determinations;

Explanations supporting approval or denial decisions; and

Notifications regarding required corrections or updates to records.

CVES personnel will make reasonable efforts to provide timely and professional responses throughout the review process. Responses entered into the DataQs system will include sufficient detail to explain the basis for the determination whenever practical.

Standardized response language and templates may be utilized to promote consistency, transparency, and completeness in communications with requestors.

When necessary, CVES personnel may coordinate with municipal agencies, court personnel, FMCSA personnel, or other involved parties to obtain additional information relevant to the request prior to issuing a final response.

Next Steps:

Following closure of an RDR after Initial Review, the requestor will receive notification through the FMCSA DataQs system regarding the determination and any actions taken.

If a correction or amendment to the data is approved, the appropriate updates will be coordinated with the applicable records systems or reporting agencies. Requestors should be aware that updates to FMCSA systems and associated databases may not occur immediately and may require additional processing time following the determination.

If the request is denied, the response entered into the DataQs system will include an explanation supporting the determination whenever practical. Requestors may submit additional documentation or request reconsideration through the FMCSA DataQs process in accordance with applicable FMCSA procedures and timelines.

If additional information is required from the requestor, the request may remain pending until sufficient documentation is received. Failure to provide requested documentation or clarification within a reasonable period of time may result in closure of the request.

Requests involving adjudicated citations may require submission of certified court documentation or official dispositions prior to any modification of the associated violation data.

Questions regarding the status of a request or requests requiring additional clarification may be directed through the FMCSA DataQs system or to the Commercial Vehicle Enforcement Section through established MSP contact channels.

Additional information regarding the DataQs process may be obtained through FMCSA DataQs guidance and applicable FMCSA regulations and policies.

Reconsideration Review Process

Roles and Responsibilities

- Person(s) responsible for decision-making for the Reconsideration Review process
 - **Responsible Party:**
Commercial Vehicle Enforcement Section Supervisors and designated Commercial Motor Vehicle Subject Matter Experts who were not involved in the Initial Review determination.
 - **Supervisor(s):**
Commercial Vehicle Enforcement Section Executive Officer
Commercial Vehicle Enforcement Section Unit Commander
 - **Backups:**

Commercial Vehicle Enforcement Section Supervisors

Commercial Vehicle Enforcement Section personnel designated by the Unit Commander

- **Interactions:**

Reconsideration Review personnel may coordinate with municipal police departments, court personnel, FMCSA personnel, Registry of Motor Vehicles personnel, and internal Massachusetts State Police units to obtain supplemental reports, inspection records, citations, court dispositions, video evidence, or other documentation necessary to complete the review of Requests for Data Review (RDRs).
- Person(s) consulted for additional information or evidence
 - **Responsible Party:**

Issuing Trooper
Issuing Trooper's Supervisor
Municipal Police Officer
Municipal Police Supervisor
Court Clerk or Court Personnel
RMV Personnel
FMCSA Division Personnel
MSP Records Personnel
MSP Information Technology Personnel
 - **Supervisor(s):**

N/A
 - **Backups:**

N/A
 - **Interactions:**

Individuals identified in this section are not decision-makers in the DataQs review process but may be consulted to obtain additional information or evidence necessary to complete a review.

Depending upon the nature of the Request for Data Review (RDR), reviewers may consult with issuing troopers, supervisors, crash investigators, municipal police officers, court personnel, RMV personnel, FMCSA personnel, or other records custodians to obtain relevant documentation or clarification.

Additional information reviewed may include inspection reports, crash reports, citations, court dispositions, photographs, body-worn camera footage, in-car camera footage, supplemental reports, and other records relevant to the request.

Consultation with these individuals assists reviewers in ensuring that determinations are based on complete and accurate information while maintaining an independent and impartial review process.

- Person(s) convening a panel or committee
 - **Responsible Party:**
The Massachusetts State Police does not utilize a panel or committee during the Reconsideration Review stage of the DataQs process. Reconsideration Reviews are conducted by designated personnel independent from the Initial Review process.
A multi-state panel review process is anticipated during the Final Review stage and is documented separately within this implementation plan.
 - **Supervisor(s):**
Not Applicable
 - **Backups:**
Not Applicable
 - **Interactions:**
Not Applicable for the Reconsideration Review stage.
 - **Panel members' titles and associations:**
Not Applicable for the Reconsideration Review stage.

Escalation Procedures:

Requests for Data Review (RDRs) may be reopened under the Initial Review process when new information, supporting documentation, or evidence is submitted that was not available during the original review. Examples include, but are not limited to, court dispositions, inspection documents, photographs, video recordings, corrected reports, or other material evidence that may affect the original determination.

RDRs may be escalated to the Reconsideration Review process when the requestor disagrees with the Initial Review determination and requests further review through the FMCSA DataQs system. Reconsideration Reviews are conducted by personnel who were not responsible for the Initial Review determination to ensure an independent and impartial review.

The Reconsideration Reviewer will review the original request, supporting documentation, Initial Review determination, and any additional information submitted by the requestor before rendering a decision.

Standardized response language may be utilized to ensure consistency in communications and determinations throughout the review process.

Process Description

- Review of RDR
 - **Responsible Party:**

Commercial Vehicle Enforcement Section Supervisors and designated Commercial Motor Vehicle Subject Matter Experts who were not involved in the Initial Review determination.
 - **Process:**

The Reconsideration Reviewer shall conduct an independent review of the original RDR, all documentation considered during the Initial Review, the rationale supporting the Initial Review determination, and any additional documentation submitted by the requestor.

Inspection-related requests may require review of inspection reports, applicable regulations, body-worn camera footage, photographs, and communications with the inspecting officer.

Crash-related requests may require review of crash reports, supplemental reports, photographs, witness statements, and consultation with investigating agencies.

Adjudicated citation requests may require review of court records, certified dispositions, and applicable FMCSA guidance.

When necessary, the reviewer may seek clarification from FMCSA personnel, legal counsel, records custodians, issuing officers, or other relevant entities. Individuals consulted during the review shall not be responsible for rendering the final reconsideration determination.
- Outcome of RDR
 - **Responsible Party:**

Commercial Vehicle Enforcement Section Supervisors and designated Commercial Motor Vehicle Subject Matter Experts who were not involved in the Initial Review determination.
 - **Process:**

Upon completion of the Reconsideration Review, the reviewer shall evaluate all available information, including the original Request for Data Review (RDR), supporting documentation, the Initial Review determination, and any newly submitted evidence.

The Reconsideration Reviewer will determine whether the Initial Review determination should be upheld, modified, or overturned based upon the totality of the information available.

The reviewer shall document the basis for the determination within the

FMCSA DataQs system and identify whether:

The original determination is upheld and no changes to the data are warranted;

The original determination is modified and corrections to the data are required;

Additional information is required before a final determination can be made; or

Other action is warranted based upon the evidence and applicable FMCSA guidance.

When corrections are warranted, the appropriate updates shall be coordinated with the applicable records systems or reporting agencies.

- Closure of RDR

- **Responsible Party:**

- Commercial Vehicle Enforcement Section Supervisors and designated Commercial Motor Vehicle Subject Matter Experts who were not involved in the Initial Review determination.

- **Process:**

- Reconsideration Reviews are conducted by Commercial Vehicle Enforcement Section Supervisors and designated Commercial Motor Vehicle Subject Matter Experts who possess specialized knowledge of commercial motor vehicle enforcement, inspection procedures, and applicable state and federal regulations. These reviewers possess specialized training and instructional certifications related to commercial vehicle enforcement and do not participate in the Initial Review determination, ensuring an independent and impartial review process.

- Upon completion of the Reconsideration Review and entry of the determination into the FMCSA DataQs system, the request shall be closed unless additional review is authorized through the established Final Review process. All records and supporting documentation associated with the request shall be maintained in accordance with Massachusetts State Police and FMCSA record retention requirements.

- Timeliness:

- Acknowledge receipt of the Reconsideration Review request as soon as practical.

- Review the request for completeness within 7 calendar days of receipt.

- Request additional information promptly when necessary.

- Complete Reconsideration Reviews within 21 calendar days whenever practical.

- Enter the determination into the FMCSA DataQs system as soon as practical following completion of the review.

Expected Outcomes for RDR Closures:

The Reconsideration Reviewer shall independently evaluate the original Request for Data Review (RDR), the Initial Review determination, all supporting documentation, applicable regulations, and any newly submitted information.

The Initial Review determination will be upheld when the Reconsideration Reviewer determines that the original decision was supported by the available evidence, applicable regulations, and FMCSA guidance.

The Initial Review determination may be modified or overturned when newly submitted information, additional evidence, clarification of facts, court documentation, or regulatory interpretation demonstrates that the original determination should be changed.

Possible outcomes include:

Closed—No Data Correction Made: The Reconsideration Review supports the Initial Review determination and no corrections to the data are warranted.

Closed—Data Correction Made: The Reconsideration Review identifies errors, omissions, or inaccuracies requiring correction of the inspection, crash, or related record.

Closed—Citation Results Entered: Court documentation or certified dispositions support updating the violation record to reflect the adjudication outcome.

Closed—Report Not Sent: The requested report is unavailable, cannot be located, is not releasable, or insufficient information exists to identify the requested report.

Closed—Report Sent: The requested report is provided through DataQs or other approved means.

Closed—No Requestor Response: Additional information necessary to complete the review was requested, but the requestor failed to respond within a reasonable period of time.

Communication:

The Commercial Vehicle Enforcement Section shall utilize the FMCSA DataQs system as the primary method of communication with RDR submitters throughout the Reconsideration Review process.

Communications may include requests for additional documentation, status updates, notification of review outcomes, explanations supporting determinations, and instructions regarding further review options.

Responses entered into the DataQs system shall provide sufficient detail to explain the basis for the determination whenever practical. Standardized response language and templates may be utilized to promote consistency, transparency, and completeness.

The outcome of the Reconsideration Review shall clearly identify whether the Initial Review

determination was upheld, modified, or overturned and shall explain the basis for that decision.

Next Steps:

Following completion of the Reconsideration Review, the requestor will receive notification through the FMCSA DataQs system regarding the determination and any actions taken.

If corrections to the data are approved, the appropriate updates will be coordinated with the applicable records systems or reporting agencies. Updates to FMCSA systems may require additional processing time following the determination.

If the Reconsideration Review upholds the Initial Review determination, the requestor may pursue the Final Review process in accordance with FMCSA DataQs procedures and timelines.

The determination entered during the Reconsideration Review will include information regarding any available escalation options and applicable submission requirements.

Questions regarding the status of a request or the review process may be directed through the FMCSA DataQs system or through established Massachusetts State Police contact channels.

Final Review Process

Roles and Responsibilities

- Person(s) responsible for decision-making for the Final Review process
 - **Responsible Party:**
Designated representatives of the New England Regional Peer Review Panel. Each participating state's MCSAP Commander designates a primary and secondary representative possessing substantial knowledge of the DataQs process, FMCSA regulations, and commercial motor vehicle enforcement practices.
The panel consists of representatives from Vermont, New Hampshire, Massachusetts, Connecticut, Rhode Island, and Maine.
 - **Supervisor(s):**
Respective MCSAP Commanders or agency supervisors of the participating states.
 - **Backups:**
Designated secondary representatives appointed by each participating state's MCSAP Commander.
 - **Interactions:**

Panel representatives may coordinate with FMCSA personnel, state MCSAP agencies, law enforcement agencies, court personnel, records custodians, and other entities as necessary to obtain information relevant to the Request for Data Review (RDR). The panel review process promotes regional consistency and independent evaluation of Requests for Data Review.

- Person(s) consulted for additional information or evidence
 - **Responsible Party:**
 - Issuing Trooper
 - Issuing Trooper's Supervisor
 - Crash Investigating Officer
 - Municipal Police Officer
 - Court Personnel
 - FMCSA Personnel
 - Records Custodians
 - State DataQs Coordinators
 - **Supervisor(s):**
 - Varies based upon the individual consulted and employing agency.
 - **Backups:**
 - Varies based upon the individual consulted and employing agency.
 - **Interactions:**
 - Individuals identified in this section may be consulted to obtain inspection reports, crash reports, court dispositions, photographs, video evidence, supplemental reports, regulatory interpretations, or other documentation necessary to complete the Final Review.
- Person(s) convening a panel or committee
 - **Responsible Party:**
 - Massachusetts MCSAP Commander or designee responsible for submitting the Request for Data Review (RDR) to the New England Regional Peer Review Panel and coordinating participation in the panel review process.
 - **Supervisor(s):**
 - Troop S Executive Officer and Operations Officer. Rank of Captain.
 - **Backups:**
 - Designated alternate representative identified by the Massachusetts MCSAP Commander.
 - **Interactions:**
 - Coordinates with designated representatives from participating New England states, FMCSA personnel, and other entities as necessary to facilitate panel

review, distribute case materials, schedule panel discussions, and document panel recommendations.

- **Panel members' titles and associations:**

The Regional Peer Review Panel consists of one designated primary representative and one designated secondary representative from each participating New England state. Representatives are designated by their respective MCSAP Commanders and possess substantial knowledge of the DataQs process, FMCSA regulations, and commercial motor vehicle enforcement practices.

Participating states include:

Vermont

New Hampshire

Massachusetts

Connecticut

Rhode Island

Maine (review-only participant)

Escalation Procedures:

A Request for Data Review (RDR) may be escalated to the Final Review process after completion of the Initial Review and Reconsideration Review processes when the requestor continues to dispute the determination.

The originating state shall submit the RDR to the New England Regional Peer Review Panel. Submission materials shall include the original DataQs request, inspection or crash report, supporting documentation, prior review determinations, and specific issues requiring panel review.

Requests containing newly discovered evidence that was not previously available may be reopened at the Initial Review level rather than escalated to Final Review.

The Final Review process is intended to provide an independent regional review by personnel who were not involved in the Initial Review or Reconsideration Review determinations.

Process Description

- Review of RDR

- **Responsible Party:**

Designated representatives of the New England Regional Peer Review Panel as appointed by each participating state's MCSAP Commander.

- **Process:**

Upon completion of the Initial Review and Reconsideration Review processes, an eligible Request for Data Review (RDR) may be submitted to the New England Regional Peer Review Panel for Final Review.

The submitting state shall distribute the original DataQs request, inspection or crash report, supporting documentation, prior review determinations, preliminary assessment, and specific review questions to the panel representatives.

Each participating state representative shall independently review the submitted materials and evaluate consistency with FMCSA regulations, guidance, policy interpretations, CVSA Out-of-Service Criteria, and applicable enforcement standards.

Inspection-related RDRs may require review of inspection reports, photographs, body-worn camera footage, applicable regulations, and supporting documentation.

Crash-related RDRs may require review of crash reports, supplemental reports, photographs, witness statements, and applicable FMCSA crash reportability guidance.

Adjudicated citation RDRs may require review of certified court dispositions, adjudication records, and applicable FMCSA guidance.

The panel may conduct discussions through conference calls, virtual meetings, or other mutually agreed-upon communication methods. The submitting state shall be afforded an opportunity to present the case history, prior review actions, and basis for requesting Final Review.

- Outcome of RDR

- **Responsible Party:**

- Designated representatives of the New England Regional Peer Review Panel.

- **Process:**

- Upon completion of the panel review, participating representatives shall discuss the Request for Data Review (RDR) and attempt to reach consensus regarding the recommended disposition and supporting rationale.

- The panel shall evaluate whether the prior determinations were consistent with the available evidence, applicable regulations, FMCSA guidance, policy interpretations, and enforcement standards.

- The panel may recommend that the originating state:

- Uphold the prior determination;

- Modify the prior determination;

- Correct or amend the underlying data;

- Enter adjudicated citation results;

Obtain additional information before rendering a final determination; or
Take other action supported by the evidence and applicable guidance.
The panel's recommendation and supporting rationale shall be documented
and provided to the originating state for consideration.

- Closure of RDR
 - **Responsible Party:**
Massachusetts State Police MCSAP Commander or designee.
 - **Process:**
Upon receipt of the Regional Peer Review Panel's recommendation, the Massachusetts State Police shall review the recommendation and issue the final DataQs response. Appropriate corrections or updates shall be coordinated with applicable records systems when warranted. The final determination shall be entered into the FMCSA DataQs system, and the request shall be closed. Documentation associated with the review shall be maintained in accordance with MSP and FMCSA record retention requirements.
- Timeliness:
 - Cases submitted to the Regional Peer Review Panel shall be distributed to participating representatives as soon as practical following eligibility for Final Review.
 - Standard panel review period: 10 business days.
 - Panel discussions shall occur within the established review period whenever practical.
 - The originating state shall issue a final response through the DataQs system as soon as practical following receipt of the panel recommendation.
 - Requests requiring additional documentation may require additional processing time.

Expected Outcomes for RDR Closures:

The Final Review Panel shall evaluate the Request for Data Review (RDR), prior review determinations, supporting documentation, and applicable guidance to determine whether the previous determinations should be upheld, modified, or overturned.

Possible outcomes include:

Closed—No Data Correction Made: The panel supports the prior determination and no correction is warranted.

Closed—Data Correction Made: The panel determines that the record contains inaccuracies, omissions, or errors requiring correction.

Closed—Citation Results Entered: Court documentation supports updating the violation

record to reflect the adjudication outcome.

Closed—Report Not Sent: The requested report is unavailable, not releasable, cannot be located, or insufficient information exists to identify the requested report.

Closed—Report Sent: The requested report is provided through DataQs or other approved means.

Closed—No Requestor Response: Additional information necessary to complete the review was requested but was not provided by the requestor within a reasonable period of time.

Communication:

The FMCSA DataQs system shall serve as the primary method of communication with requestors during the Final Review process. Communications may include status updates, requests for additional information, notification of panel review, and final determinations. Responses shall provide sufficient explanation to support the determination and, when appropriate, reference applicable FMCSA regulations, policy guidance, CVSA criteria, or other authoritative sources relied upon during the review. Standardized response language may be utilized to promote consistency and transparency.

Next Steps:

Following completion of the Final Review process, the requestor shall receive notification through the FMCSA DataQs system regarding the final determination. Any approved corrections shall be coordinated with applicable records systems and may require additional processing time before appearing in FMCSA databases. The Final Review represents the final stage of the Massachusetts State Police DataQs review process. No additional state review levels are available following closure of the Final Review. Requestors may consult FMCSA DataQs resources for additional information regarding the DataQs program.