What is DataQs?

DataQs is an FMCSA system that allows users to request a review of Federal and State data on file with FMCSA that they believe might be incomplete or incorrect. The system automatically forwards Requests for Data Review (RDRs) to the appropriate Federal or State office for resolution.

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How Do I Create a DataQs Account?

If this is your first time using DataQs, you will need to register.

Under Create an Account, select your user role.

Follow the instructions on next screen to create a DataQs account based on your user role.

- **Drivers and Public/Industry** will be taken to the DataQs Registration screen.
- **Motor Carriers and FMCSA User/State Partners** will be taken to the FMCSA Portal to register or log in, and access DataQs for the first time.

### What Type of User Am I?

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<th>User Type</th>
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<td><strong>MOTOR CARRIER</strong></td>
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- I own or represent a motor carrier company that is required to have a USDOT Number  
- I have a Commercial Driver’s License (CDL) but am also an owner-operator  
- I am an Intermodal Equipment Provider (IEP) registered as a motor carrier |
| **DRIVER** |  
- I have a Commercial Driver’s License (CDL) or Commercial Learner’s Permit (CLP) and am NOT an owner-operator |
| **FMCSA USER/STATE PARTNER** |  
- I work for FMCSA  
- I work for a State government  
- I respond to Requests for Data Review (RDRs) |
| **PUBLIC/INDUSTRY** |  
- I am an Intermodal Equipment Provider (IEP) NOT registered as a motor carrier  
- I own or represent a motor carrier company that is NOT required to have a USDOT Number (e.g., municipality, place of worship, etc.)  
- I own or represent a law firm, insurance company, or third-party service provider  
- None of the above apply to me |
How Do I Register as a Driver or a Member of the Public/Industry?

Drivers and members of the Public/Industry are redirected to the DataQs Registration screen.

1. After selecting driver or public/industry on the DataQs homepage, you will be directed to the first registration screen. Select your user type and fill out your name and contact information. Then click Next to create your username and password.

2. On the second screen, create a username and password, confirm your email address*, and set up your security questions. Then click Submit.
   *Note: Please make sure you use a valid email address—the system uses it to contact you if your request requires additional documentation and to notify you of a decision. Your email is also used to recover your account if you forget your password.

3. Once you have created an account, click Continue to Login Page. You will be taken to the DataQs homepage to log in with your new account. If you need help logging in, see How Do I Log In to My DataQs Account in the Future? at the end of the document.

Learn more at [https://dataqs.fmcsa.dot.gov](https://dataqs.fmcsa.dot.gov)
How Do I Register as a Motor Carrier or FMCSA User/State Partner?

Motor Carriers and FMCSA User/State Partners are taken to the FMCSA Portal. The Portal allows you to access multiple FMCSA web systems from one login.

*Note: The first time you use DataQs, you must log in through the Portal website. After that, you can go to the DataQs website and log in using your FMCSA Portal credentials.

1. Go to https://portal.fmcsa.dot.gov and log in using your Portal username and password. (Don't have a Portal account? See What if I Don’t Have a Portal Account? below.)

2. Under Available FMCSA Systems, click on DataQs to highlight it, then click Go. (Don't see DataQs under Available FMCSA Systems? See What if I Have a Portal Account that Doesn't Have Access to DataQs? below.) You are now logged in to DataQs and have been redirected to the DataQs homepage. Click Start My Request to begin your RDR.

You will now be taken to the DataQs homepage while logged in to your Portal account.
What If I Don’t Have a Portal Account?

As a Motor Carrier or FMCSA User/State Partner, you should have a Portal account so you can access multiple FMCSA web systems. Follow the steps below to create a Portal account.


2. Click To register for a portal account, please click here.

3. A. If you are a Motor Carrier, select Company Employee or an Associate of a Company.

Then click Next.

B. If you are an FMCSA User/State Partner, select Federal, State, and Third Party Enforcement Employees.

Then click Next.

Learn more at https://dataqs.fmcsa.dot.gov
**Steps for Motor Carriers**

Follow the steps to fill out your information.

**A. Motor Carriers:** When asked to select Available Roles in Step 2, click DataQs Secure Access, and then click Add Role to move it to your list of Requested Roles. Include a reason for your request, such as “Need to submit a Request for Data Review.”

**Steps for FMCSA User/State Partners**

**B. FMCSA User/State Partners:** When asked to select Available Roles in Step 5, select DataQs from the dropdown menu, click Access, and then click Add Role to move it to your list of Requested Roles.
What If I Have a Portal Account That Doesn’t Have Access to DataQs?

To request access to DataQs, follow these steps:

2. Under Account Management, select My Profile.
REGISTRATION FOR DATAQs
What You Need to Know

Steps for Motor Carriers

3. Select the Portal Roles/USDOT# tab

4. Search for the USDOT Number(s) that you want to link to your DataQs account or select it from the USDOT # List. Note that you must request a DataQs user role for each USDOT Number you need to link with DataQs.

5. Under Available Roles, select DataQs Secure Access, then click Add Role to add it to your list of Requested Roles. Add a reason for your request, such as "Need to submit a Request for Data Review."

6. Click Update Profile.

If you are the company official, your requested role will be approved automatically; otherwise, you will have to wait for your company official.

After your DataQs role has been approved, log out of the Portal, then follow the steps above to log in to DataQs for the first time.

Learn more at https://dataqs.fmcsa.dot.gov
Steps for FMCSA User/State Partners

3. Select the **Available Systems** tab.

   ![Available Systems Tab](image1)

4. Under **Available Roles for**, select **DataQs** from the dropdown menu.

   ![Available Roles Dropdown](image2)

5. Select **Access**, then click **Add Role** to move it to your list of **Requested Roles**.

   ![Add Role](image3)

6. Click **Update Profile**.

   ![Update Profile](image4)

   Your requested role will be approved by your Organization Coordinator.

   After your DataQs role has been approved, then follow the steps above to log in to DataQs for the first time.
How Do I Log In to My DataQs Account in the Future?

Now that you have created a DataQs account, click the Log In tab on the DataQs homepage.

Note: There are TWO ways to log in to DataQs:
- Drivers and members of the Public/Industry should select DataQs Credentials and then type in their DataQs Username and Password.
- Motor Carriers and FMCSA User/State Partners should select Portal Credentials and then type in their Portal User ID and Password.

On the DataQs homepage, select the appropriate Log In tab for your user type under Log In.

Enter your username and password. Then click Log In.

Questions

For DataQs assistance, email DataQs@dot.gov or call (877) 688-2984 and press option 1.

For Portal assistance, call (800) 832-5660.

You can also send your Portal questions via email or chat with a customer service representative: https://ask.fmcsa.dot.gov.