DataQs

REGISTERING FOR DATAQs
What You Need to Know

What is DataQs?

DataQs allows users to request a review of Federal and State data on file with FMCSA that they believe might be incomplete or incorrect. The DataQs system automatically forwards Requests for Data Review (RDRs) to the appropriate Federal or State office for resolution.
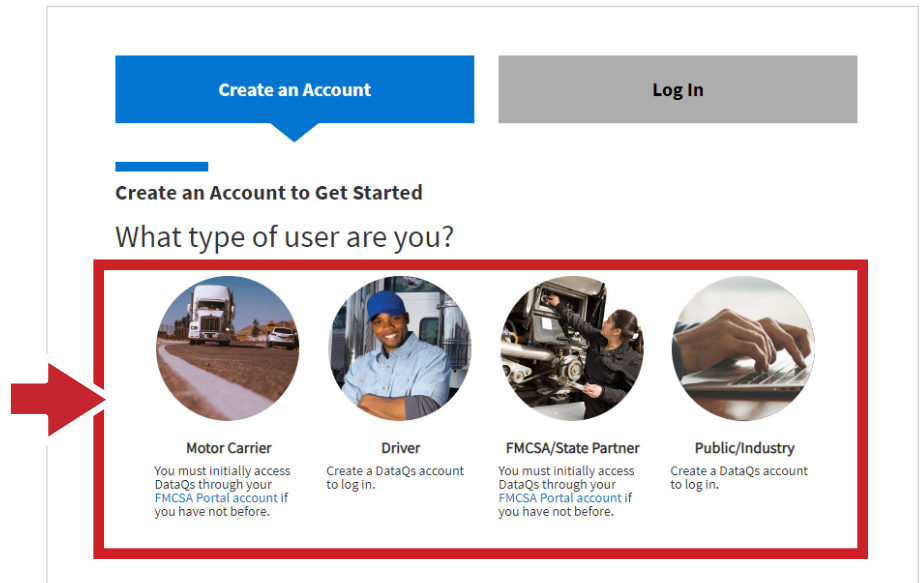
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How do I create a DataQs account?

If this is your first time using DataQs, you must register for an account.

Go to https://dataqs.fmcsa.dot.gov. Under **Create an Account**, select your user role.

Create an Account	Log In

Create an Account to Get Started

What type of user are you?

Motor Carrier
You must initially access DataQs through your FMCSA Portal account if you have not before.

Driver
Create a DataQs account to log in.

FMCSA/State Partner
You must initially access DataQs through your FMCSA Portal account if you have not before.

Public/Industry
Create a DataQs account to log in.

What Type of User Am I?

If any of these apply to you…	Then register as...
☑ I own or represent a motor carrier company that is required to have a USDOT Number ☑ I have a Commercial Driver's License (CDL) but am also an owner-operator ☑ I am an Intermodal Equipment Provider (IEP) registered as a motor carrier	**MOTOR CARRIER**
☑ I have a Commercial Driver's License (CDL) or Commercial Learner's Permit (CLP) and am NOT an owner-operator	**DRIVER**
☑ I work for FMCSA ☑ I work for a State government ☑ I respond to Requests for Data Review (RDRs)	**FMCSA/STATE PARTNER**
☑ I am an Intermodal Equipment Provider (IEP) NOT registered as a motor carrier ☑ I own or represent a motor carrier company that is NOT required to have a USDOT Number (e.g., municipality, place of worship, etc.) ☑ I own or represent a law firm, insurance company, or third-party service provider ☑ None of the above apply to me	**PUBLIC/INDUSTRY**

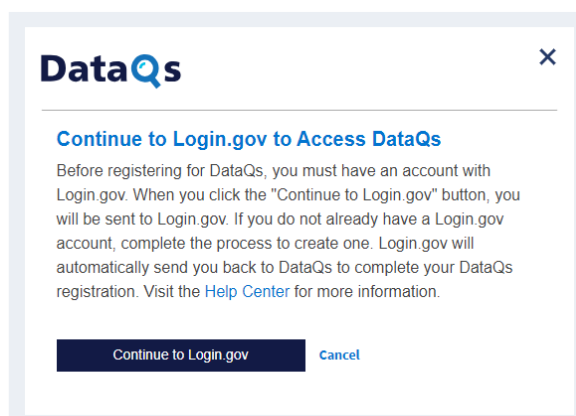## How do I register as a Driver or a member of the Public/Industry?

Drivers and members of the Public/Industry must first create a Login.gov account. Login.gov is a shared service that offers secure online access to participating government systems, including DataQs.

Create a Login.gov Account

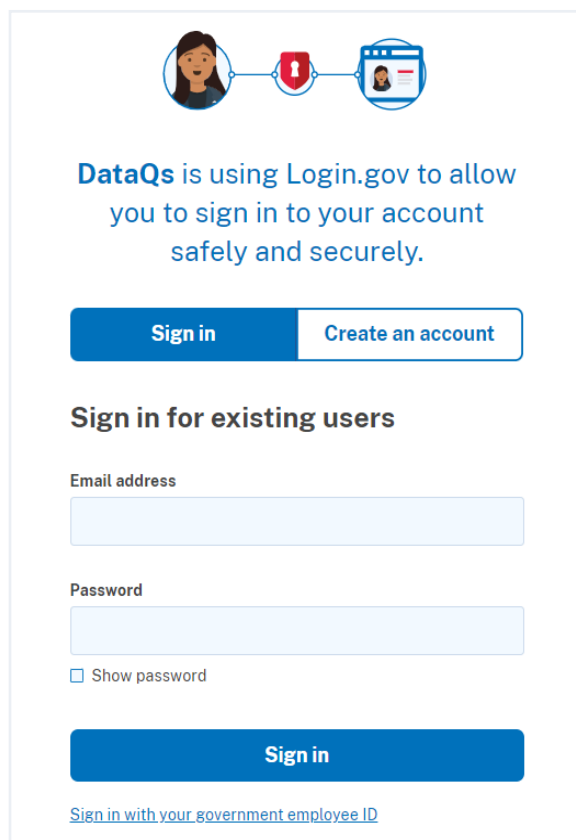Follow the steps below if you do not have a Login.gov account or would like to create a new one.

Note: While registering for Login.gov, the current page will reset any information entered into data fields after 15 minutes of inactivity.
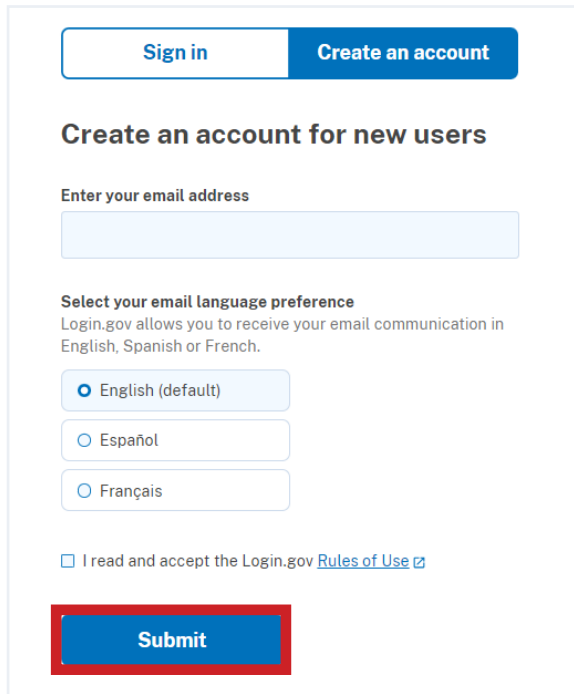
1   Click **Continue to Login.gov**.

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Continue to Login.gov to Access DataQs

Before registering for DataQs, you must have an account with Login.gov. When you click the "Continue to Login.gov" button, you will be sent to Login.gov. If you do not already have a Login.gov account, complete the process to create one. Login.gov will automatically send you back to DataQs to complete your DataQs registration. Visit the Help Center for more information.

Continue to Login.gov   Cancel

2   On the Login.gov sign in screen, click **Create an account**.

Note: If you already have a Login.gov account, **Sign In** and **go to step 10.**

DataQs is using Login.gov to allow you to sign in to your account safely and securely.

Sign in   Create an account

Sign in for existing users

Email address

Password

☐ Show password

Sign in

Sign in with your government employee ID

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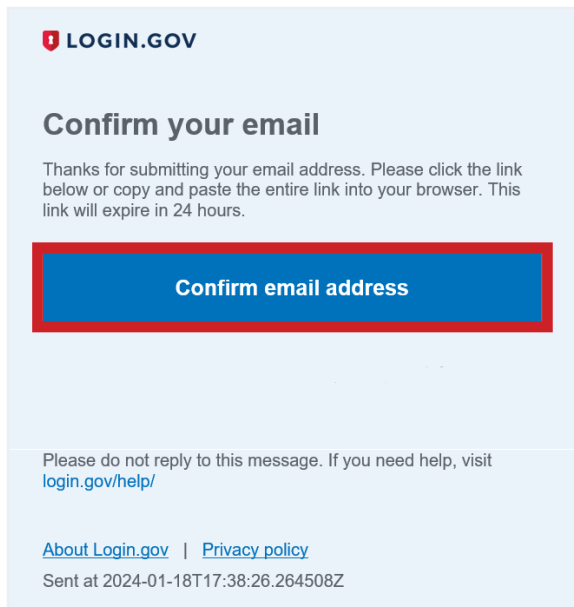
**Federal Motor
Carrier Safety
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3

Enter your email and click **Submit**. DataQs uses this email to send notifications about your DataQs account and to identify you in a Request for Data Review (RDR). This email cannot be modified.

Sign in	Create an account

Create an account for new users

Enter your email address

Select your email language preference
Login.gov allows you to receive your email communication in English, Spanish or French.

- ○ English (default)
- ○ Español
- ○ Français

☐ I read and accept the Login.gov Rules of Use ↗

Submit

4

In your email inbox, open the email with the subject line **Confirm your email** from **no-reply@Login.gov**.

Click **Confirm email address** or copy and paste the link into a web browser.

🛡 **LOGIN.GOV**

Confirm your email

Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.

Confirm email address

Please do not reply to this message. If you need help, visit login.gov/help/

About Login.gov | Privacy policy
Sent at 2024-01-18T17:38:26.264508Z

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5 **Create a strong password** at least 12 characters long. If the password is not secure enough, you will not be able to continue. Enter a strong password and click **Continue**.

✓ You have confirmed your email address

Create a strong password

Your password must be **12 characters** or longer. Don't use common phrases or repeated characters, like abc or 111.

Password

Confirm password

☐ Show password

Password strength: **Great**

Continue

Password safety tips   **+**

‹ Cancel account creation

6 Select an option to secure your account and click **Continue**.

Login.gov requires user verification to validate credentials. You will need to provide a way for Login.gov to send you a one-time security code. Follow the instructions for the method you select.

Note: Backup codes should not be used as the primary authentication method unless none of the above methods are available to you, as they can only be used a limited number of times.

☐ **Authentication application**
Download or use an authentication app of your choice to generate secure codes.

☐ **Text or voice message**
Receive a secure code by (SMS) text or phone call.

☐ **Backup codes**
A list of 10 codes you can print or save to your device. When you use the last code, we will generate a new list. Keep in mind backup codes are easy to lose.

☐ **Security key**
A physical device, often shaped like a USB drive, that you plug in to your device.

☐ **Government employee ID**
PIV/CAC cards for government and military employees. Desktop only.

7 Enter your security code and click **Submit**. This code will be provided via your chosen authentication method. The screenshot illustrates the (SMS) text message method.

Enter your one-time code

We sent a text (SMS) with a one-time code to
This code will expire in 10 minutes.

One-time code
Example: 123456

☑ Remember this browser

Submit

↻ Send another code

Having trouble? Here's what you can do:

Use another phone number   ›

I didn't receive my one-time code ⧉   ›

Learn more about authentication options ⧉   ›

‹ Choose another authentication method

8 After adding the initial authentication method, Login. gov asks you to add a second method as a backup. This step can be skipped.

✓ A phone was added to your account.
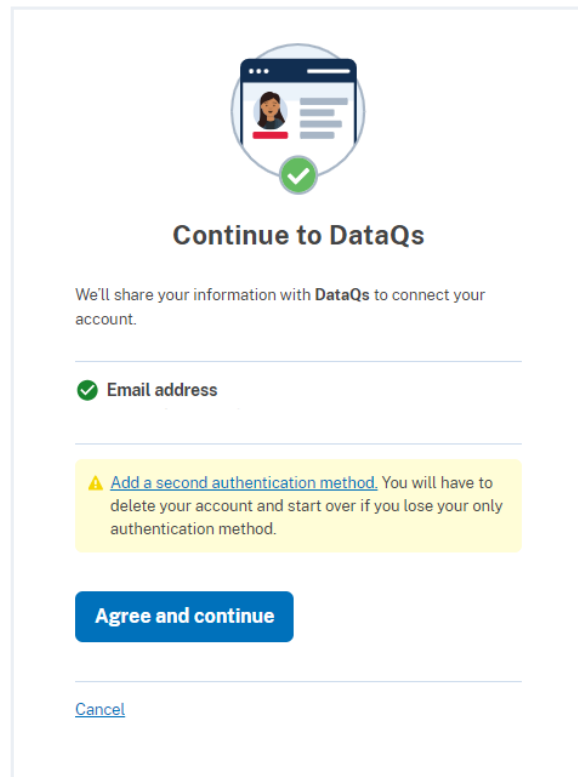
You've added your first authentication method! Add a second method as a backup.

Adding another authentication method prevents you from getting locked out of your account if you lose one of your methods.

Add another method

Skip for now

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9   Click **Agree and continue**. You successfully created your Login.gov account and will be brought back to DataQs to complete your registration.
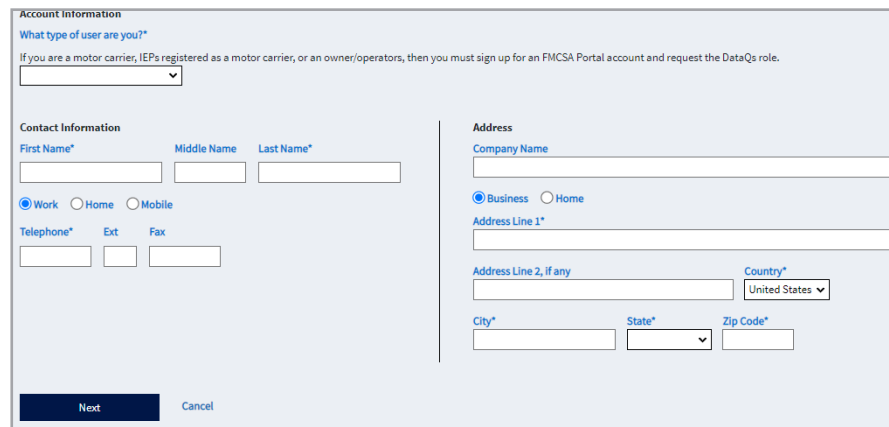
Continue to DataQs

We'll share your information with **DataQs** to connect your account.

✅ **Email address**

⚠ Add a second authentication method. You will have to delete your account and start over if you lose your only authentication method.

Agree and continue

Cancel

Register for a DataQs Account

Follow the steps below to register as a Driver or member of the Public/Industry.

10   Select your user type and fill out your name and contact information. Then click **Next**.

Account Information

What type of user are you?*

If you are a motor carrier, IEPs registered as a motor carrier, or an owner/operators, then you must sign up for an FMCSA Portal account and request the DataQs role.

Contact Information

First Name*	Middle Name	Last Name*

● Work ○ Home ○ Mobile

Telephone*	Ext	Fax

Address

Company Name

● Business ○ Home

Address Line 1*

Address Line 2, if any   Country* United States

City*	State*	Zip Code*

Next   Cancel

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11 On the second screen, create a username and set up your security questions. Your email address will automatically populate from Login.gov and cannot be changed. When all fields are complete, click **Submit**.

12 Click **Continue** to log in to DataQs.
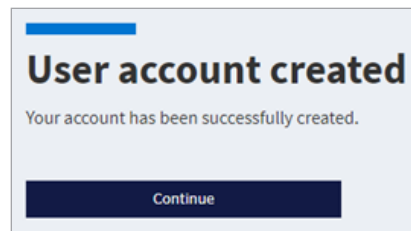
How do I register as a Motor Carrier or FMCSA/State Partner?

Motor Carriers and FMCSA/State Partners must log in through FMCSA Portal, which allows you to access multiple FMCSA web systems from one login. Follow these steps to log in to DataQs:

1 Go to https://portal.fmcsa.dot.gov and log in using the appropriate method.
(Need a Portal account? See **What if I don't have an FMCSA Portal account?** below.)

2 Under **Available FMCSA Systems,** select **DataQs** and then click **Go.** You will be directed to the DataQs homepage and will be logged in to your account. (Missing **DataQs** under **Available FMCSA Systems?** See **What if I have an FMCSA Portal account that does not have access to DataQs?**.)

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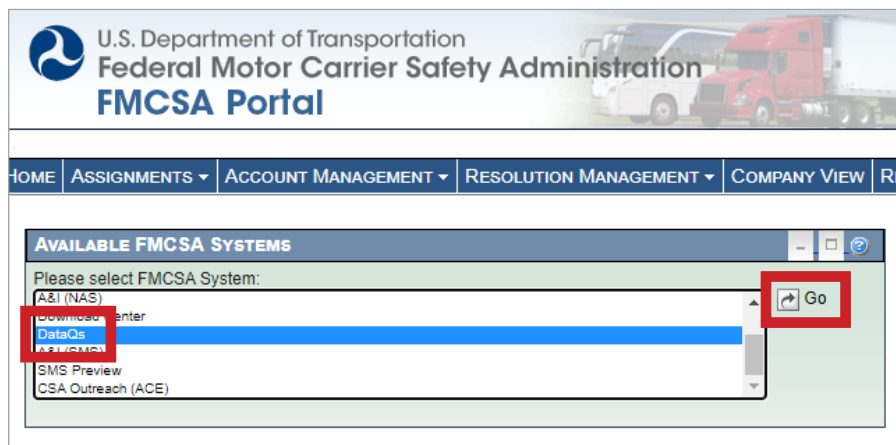
What if I don't have an FMCSA Portal account?

As a Motor Carrier or FMCSA/State Partner, you should have a Portal account so you can access multiple FMCSA web systems. Follow the steps below to create a Portal account.

1 Go to https://portal.fmcsa.dot.gov.

2 Click **To register for a portal account, please click here.**

Note: When registering for a Portal account, be sure to use the same email address associated with your Login.gov account.
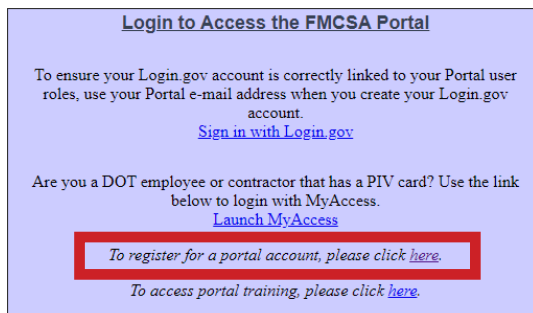
3

A. If you are a Motor Carrier, select **Company Employee or an Associate of a Company.**
Then click **Next.**

B. If you are an FMCSA/State Partner, select **Federal, State, and Third Party Enforcement Employees.**
Then click **Next.**

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Steps for Motor Carriers

4 Follow the steps to fill out your information.

- **A. Motor Carriers:** When asked to select **Available Roles** in Step 2, click **DataQs Secure Access,** and then click **Add Role** to move it to your list of **Requested Roles.** Include a reason for your request, such as "Need to submit a Request for Data Review."
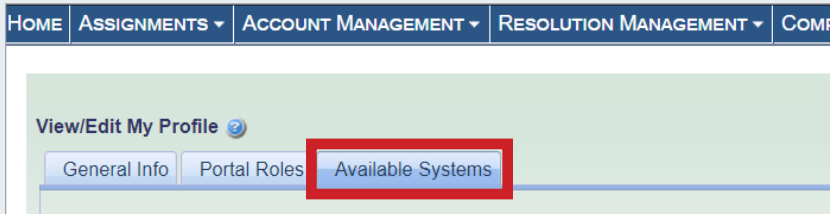

Steps for FMCSA State Partners

- **B. FMCSA/State Partners:** When asked to select **Available Roles** in Step 5, select **DataQs** from the dropdown menu, click **Access,** and then click **Add Role** to move it to your list of **Requested Roles.**
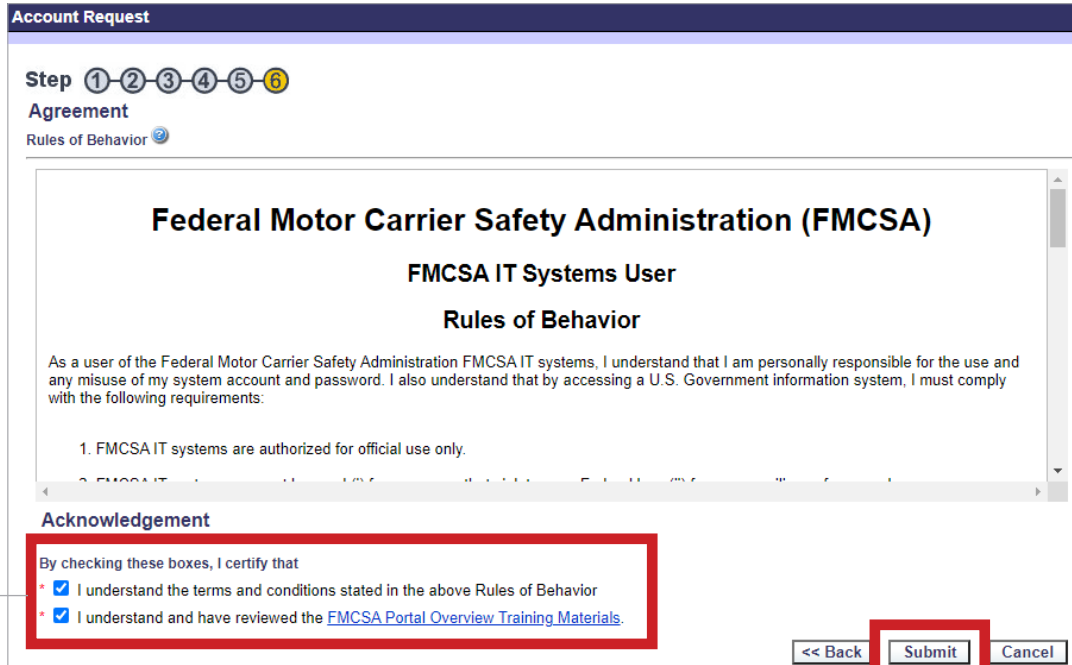
5 ● When finished with all registration steps, certify that you understand the Rules of Behavior and have reviewed the Portal Training Materials by checking the boxes. Then click **Submit.**

If you are the company official, your Portal registration will be approved automatically; otherwise, you will wait for your company official.

After approval of your Portal registration, log out of the Portal and follow the steps below to log in to DataQs for the first time.

What if I have an FMCSA Portal account that does not have access to DataQs?

To request access to DataQs, follow these steps:

1 Go to https://portal.fmcsa.dot.gov and log in to your Portal account.

2 Under **Account Management,** select **My Profile.**
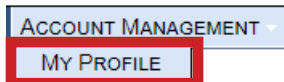
Steps for Motor Carriers

3   Select the **Portal Roles/USDOT# tab**

4   Search for the USDOT Number(s) that you want to link to your DataQs account or select it from the **USDOT # List**. You must request a DataQs user role for *each* USDOT Number you need to link with DataQs.

5   Under **Available Roles,** select **DataQs Secure Access,** then click **Add Role** to add it to your list of **Requested Roles.** Add a reason for your request, such as "Need to submit a Request for Data Review."

6   Click **Update Profile.**

Steps for FMCSA State Partners

3   Select the **Available Systems** tab.

4   Under **Available FMCSA Systems**, select **DataQs** from the dropdown menu.
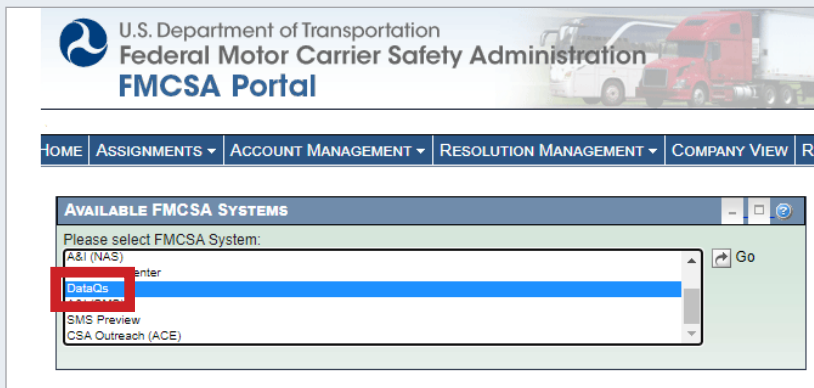
5   Select **Access**, then click **Add Role** to move it to your list of **Requested Roles**.
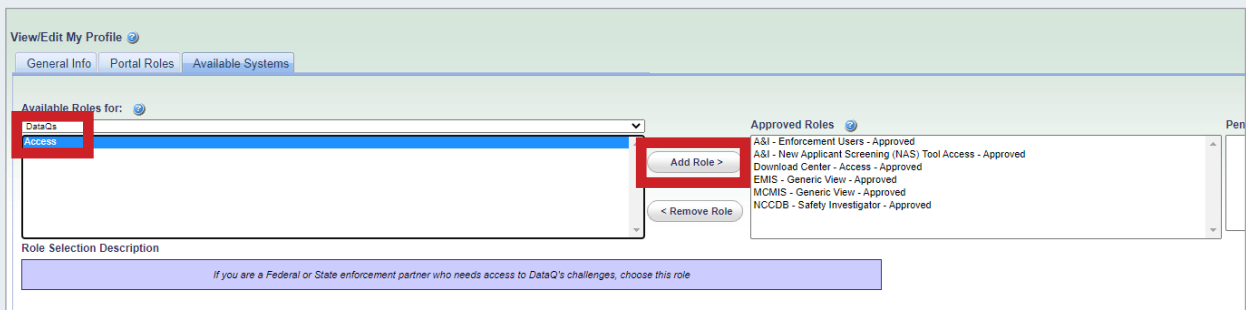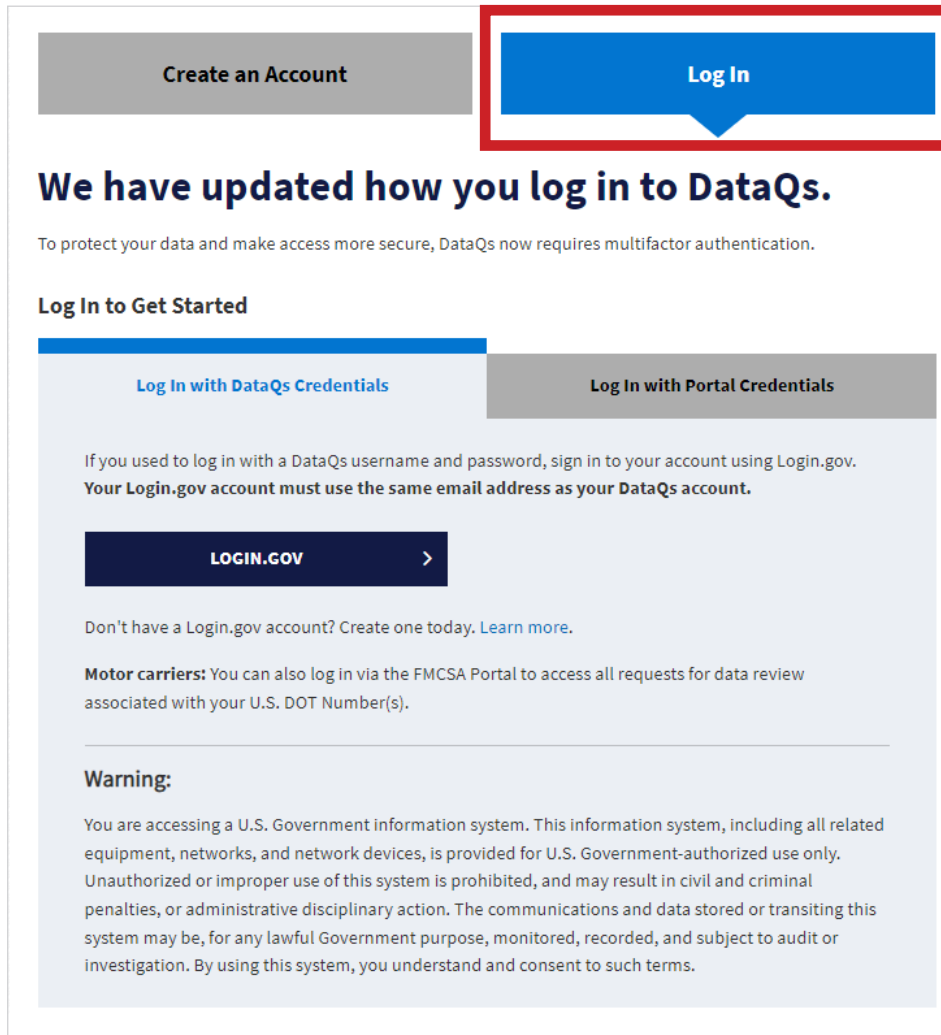

6   Click Update Profile.
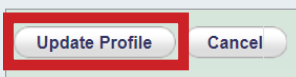
After approval of your Portal registration, log out of the Portal and follow the steps to log in to DataQs for the first time.

How do I log in to my DataQs account in the future?

Now that you have created a DataQs account, click the **Log In** tab on the DataQs homepage.

There are two ways to log in to DataQs:

• Drivers and member of the Public/Industry must go to the DataQs website and login through **Login.gov**.

• Motor Carriers and FMCSA/State Partners must login to DataQs through **FMCSA Portal**.

Questions?

DATAQS ASSISTANCE	PORTAL ASSISTANCE	PORTAL QUESTIONS
✉ DataQs@dot.gov 📞 (877) 688-2984 *and press option 1*	📞 (800) 832-5660	Visit https://ask.fmcsa.dot.gov/ to submit questions or chat with customer service.